

COVID-19 SAFETY PROTOCOLS



OUR GUIDELINES & SAFETY PROTOCOLS

COMPULSORY WEARING OF FACE MASKS

While on safari, all guests are required to wear a face mask. Apex Photo Safaris will provide face masks that have been approved by the Government of Kenya. Kindly ensure that your mask is on at all times.

2. SOCIAL DISTANCING

At Apex Photo Safaris, we strictly observe social distancing guidelines put into place by the WHO and The Government of Kenya. We request all our guests to maintain a distance of 1.5 metres at all times. All our partner properties are also observing the same guidelines.



3. FREQUENTLY WASH YOUR HANDS

We highly recommend that all guests wash their hands regularly using soap. Washing your hands is one of the most effective ways to prevent the spread of germs. Clean hands can stop germs from spreading from one person to another.

Follow these five steps every time.

- 1. Wet your hands with clean, running water (warm or cold), turn off the tap, and apply soap.
- 2. Lather your hands by rubbing them together with the soap. Lather the backs of your hands, between your fingers, and under your nails.
- 3. Scrub your hands for at least 20 seconds. Need a timer? Hum the "Happy Birthday" song from beginning to end twice.
- 4. Rinse your hands well under clean, running water.
- 5. Dry your hands using a clean towel or air dry them.



4. FREQUENTLY SANITIZE YOUR HANDS

Germs are everywhere! They can get onto hands and items we touch during daily activities and make you sick. Cleaning hands at key times with soap and water or hand sanitizer is one of the most important steps you can take to avoid getting sick and spreading germs to those around you.

- If soap and water are not available, use an alcohol-based hand sanitizer that contains at least 60% alcohol, and wash with soap and water as soon as you can.
- Use an alcohol-based hand sanitizer that contains at least 60% alcohol. Supervise young children when they use hand sanitizer to prevent swallowing alcohol, especially in schools and childcare facilities.
- Apply. Put enough product on hands to cover all surfaces.
- Rub hands together, until hands feel dry. This should take around 20 seconds.
- Note: Do not rinse or wipe off the hand sanitizer before it's dry; it may not work as well against germs.

All vehicles will be equipped with hand sanitizers at all times. All our partner properties will also have hand sanitizer stations placed at convenient locations throughout the camp/lodge/hotel.



5. THOROUGH CLEANING OF ALL VEHICLES

Please find below our Standard Operating Procedures for Vehicle. We do not use FUMIGATION though as bad for the environment:

- Vehicles to be washed thoroughly inside / out with soap (which acts as a disinfectant) during and after each trip / transfer.
- Sanitizer available in the vehicle for guests to apply
- Guides to wear masks as per GOK law
- 20 Litre water bottles on front seat in canvas cover / continuous cleaning of pump for everyday use (IF your package includes water)
- Water bottles for guests to be provided and labelled with guest names, to avoid sharing or use by another person
- Seat covers / floor mats, are washed / sprayed with disinfectant after every use
- Door handles / dash board/ wheel is disinfected daily with spray
- Driver/Guides have undergone COVID tests
- Windows open frequently to let in fresh air / air circulation
- We recommend only 6 passengers maximum in an extended Landcruiser + guide
- Waste bins are provided in all the vehicles, these will be emptied frequently & responsibly
- Our guides have all undergone training on COVID-19 measures
- Our guides have all undergone training of single use plastic laws for protected areas
- Write-up provided in each vehicle on recommended guidelines for guests



6. COMPULSORY TEMPERATURE CHECKS

All guests are subject to mandatory temperature checks before, during and after the safari.

7. PROTOCOLS FOR SAFARI GUIDES

All Driver/Guides have undergone COVID tests and have all undergone training on COVID-19 measures. Upon pick up of the vehicle from the office, the guide's temperature will be taken before departure. All guides are equipped with personal sanitizers, gloves and face masks at all times.



8. GUIDELINES FOR MEALS

All our partner properties have implemented measures as per the WHO guidelines to ensure the safety of all guests during the pandemic.

9. MAXIMUM OCCUPANCY IN VEHICLES

As per the directives provided by the Government of Kenya, a maximum of 6 PAX will be permitted in each safari vehicle. This will ensure each guest has access to a window seat. In the case the group size exceeds 6 PAX, an extra vehicle will be provided at an additional cost. Please note that all groups/individuals will be allocated their own private vehicle.



10. NO STOP OVERS



While on safari, a provision for packed lunches especially on long drives will be provided to avoid stop overs. Guides will only stopover in the case guests require a washroom break. Guides will be informed in advance to only stop over at designated areas where there is minimal human interaction.

11. PAYMENT



We highly encourage all guests booking through Apex Photo Safaris to make their payments via:

- A direct bank wire transfer or directly depositing the funds into our respective account
- Use of our online credit card link an email with a secure link will be sent to the guests provided email address once they confirm their preferred method of payment
- M-Pesa



12. EMERGENCY CONTACTS

In the case of any emergencies, please contact us on:

Aatish Patel - +254-722-329292 Aashit Patel - +254-726-100055

info@apexphotosafaris.com

13. COVID CERTIFICATION

We have implemented measures as per the WHO guidelines together with the Ministry of Health, Ministry of Tourism & Wildlife and the Government of Kenya to ensure the safety of all guests and staff during the pandemic.